



# FORMAL EXPLANATION

Non-Resident Nepali Association, ICC - Election

Friday, 20 October 2023 - 11am

**Vero Engagement & Voting Solutions Pty Ltd**

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## Response to the Error in the final report

Upon submitting the final report, it was discovered during the live presentation of results that there was a value of 0 against "Dr. Keshab Paudel" under Vice President - Nepal location.

This error was in the report generation and not the ballot box or "Master Data". The data at the core ballot box level is correct.

The new declaration does now show the correct and audited figures and does now show the correct elected candidates.

It is unfortunate that this has occurred, and we will be investigating and implementing procedures to ensure that it doesn't happen again; These procedural changes will start at the Election Commission and the delivery of candidate information and timing, all the way through to final report generation, timing and auditing of the result in future elections.

This error was not detected on spot audit of the result upon first report generation by Vero Voting, as well as by the Election Commission team upon first review.

There are a number of core reasons for this error happening:

- The candidate list of names and details was provided to Vero Voting 12 hours prior to go live and had Typos in the names; one in particular being Dr. Keshab Paudel; this name error was fixed manually prior to going live once it was discovered and fixed as part of the pre-voting checks.
- This candidate naming error ultimately lead to a reporting automation error on generation of report which was not detected prior to the results being released.

With the report showing a "0" number, it is very clear and obvious that it is a reporting error, and with the regions breakdown tallying correctly back this up, Vero Voting has reviewed all data and core results and ensured the report now reflects the correct results and can now re-issue the declaration.

Regards,

A handwritten signature in blue ink, appearing to read "Greg Mitchel", written over a horizontal line.

Greg Mitchel  
Director, Vero Engagement and Voting Solutions Pty Ltd